

Terms and Conditions - Air Source Heat Pump Equipment and Rate Incentives

Program Offer: The Program covers products purchased and/or services rendered on or after **January 1, 2021**.

Air Source Heat Pump (ASHP) Requirements

1. Eligible equipment includes air source heat pump, mini-split heat pumps and multi-split heat pumps.
2. Air source heat pumps must meet current federal minimum efficiency requirements and have a minimum capacity of 0.5 tons. Units must be rated in the *AHRI Certification Directory* (published by the Air-Conditioning Heating & Refrigeration Institute) which is available on-line at www.ahridirectory.org.
3. The ENERGY STAR® bonus incentive is only available for residential members, with a limit of 2 bonus payments per home. To be eligible, a unit must meet current ENERGY STAR program requirements for air source heat pumps and have a minimum system capacity of 1.5 tons. Cold Climate eligible products are not eligible for this bonus, but will receive a higher per ton rebate if they are on the list at: <https://ashp.neep.org/>.
4. The minimum SEER and EER efficiencies on this form are the values required for ENERGY STAR qualified equipment at the time this form was published. ENERGY STAR requirements periodically change and the Member is responsible to ensure that their system meets the current ENERGY STAR criteria in effect at the time of installation.

Energy Efficiency Criteria for ENERGY STAR Bonus Qualified Residential Air Source Heat Pumps (effective 1/1/2020)

Product Type	SEER	EER	HSPF
Split Systems (Central and Mini-Splits)	≥15.0	≥12.5	≥ 8.2

5. When installing a split system (most common type of residential unit) both a new outdoor unit (condenser) and a new indoor A-coil (evaporator) must be installed.
6. A hybrid air source heat pump (ASHP) system is the combination of an ASHP with a propane or natural gas furnace. The indoor evaporator A-coil and controls for qualifying Hybrid or Add-On heat pumps must be integrated with a new or existing gas furnace.
7. Eligible Hybrid/Add-on heating systems must be designed with maximum backup size of 3 kW of resistance. When heating requirements exceed the capability of the ASHP unit plus the resistance, the ASHP should be de-energized and the integrated gas furnace should be utilized.
8. Rebates for air source heat pumps are based on the unit capacity for as expressed in cooling tons. The capacity rating provided in the *AHRI Directory* is expressed in "Btuh." This amount must be divided by 12,000 to determine the number of tons (round to nearest half ton). Installing contractors should have this information or it can be found at www.ahridirectory.org.

IMPORTANT NOTE:

An ENERGY STAR® label on equipment does not guarantee that the product qualifies for this incentive. Refer to requirements 3 and 4 above to determine eligibility. Current ENERGY STAR® information, specifications and eligible non-AHRI listed equipment can be found at www.energystar.gov.

Locating Cold Climate Air Source Heat Pumps

All products listed on the website: <https://ashp.neep.org/> are eligible for this rebate. These products are not eligible for the Energy Star® Bonus.

Locating ENERGY STAR® Heat Pumps

A database for equipment that is ENERGY STAR® qualified or better, that also contains AHRI certified ratings is located at www.ceedirectory.org/ (not for room heat pump units).

Product Type	Incentive
Cold Climate Air Source Heat Pump	\$400 per ton
Standard Air Source Heat Pump	\$200 per ton
ENERGY STAR® Heat Pump	\$200 per ton + \$250 bonus
Hybrid Add-On Heat Pump (gas backup)	Additional \$100 per ton

General Terms and Conditions

Rebates shall be pro-rated based on the percent of power supplied by the utility if the customer has distributed generation.

Application Information: Missing or incorrect information on the application may delay processing and delivery of the rebate. An invoice is required and should include specific product information, including the brand, model, serial number and date of purchase of the energy efficient measures. Other information including manufacturer's equipment performance sheets may be required upon request.

The Utility reserves the right to verify sales transactions and to have reasonable access to the Customer's facility to inspect pre-existing equipment (if applicable) and energy efficient measures installed under this program.

Warranty Information: The Utility makes no warranties, expressed or implied, with respect to equipment operation, material, workmanship or manufacturing. The Utility does not guarantee that a certain level of energy or cost savings will result from the use of products covered by this program.

Limitation of Liability: The Utility's liability in connection with this program is limited to paying the rebate specified when all terms and conditions have been satisfied. Under no circumstances shall the Utility be liable for any consequential or incidental damages or tax liability resulting from participation in this program.

Participant Certification: Participating Customer certifies that he/she purchased and installed the equipment listed on their application at the defined location served by the Utility. The Customer agrees that all information provided is true and that he/she has conformed to all program requirements. If the equipment and application does not comply with the Utility's rules and qualifications, the rebate amount may be denied or adjusted.

Program Changes/Termination: The Utility reserves the right to extend, modify (including incentive levels) or terminate this Program at any time without prior or further notice. The Customer is responsible for checking with the Utility to determine whether the program has been changed or is still in effect.

Customers must apply for rebates within six (6) months of the purchase date (as shown on the Customer's invoice) and are subject to the current year program offer if received after January 31st. Past eligibility, however, does not guarantee that equipment will meet criteria for current programs in effect.