



TECH LINK

Keep in Touch with MVlink Telephone Service

MVEC has been providing fast, reliable internet service with our MVlink Fiber Internet since 2016, but did you know that MVEC also offers VoIP phone service? With MVEC's VoIP phone service, members can enjoy unlimited long distance telephone service. Voice over the Internet (Protocol), or VoIP service, means telephone service can be supplied through a broadband internet connection for making and receiving calls instead of an analog telephone line. Instead of plugging into a wall telephone jack, the phone plugs directly into the internet router just as a computer does. Most members are able to retain their current telephone number and their current telephone(s). Residential telephone service is only \$34.95 per month when bundled with MVlink internet service (cost is \$49.95 if not bundled). VoIP members receive all of the following features:



- Voicemail to Email
- Unlimited local calls
- Unlimited long distance calls (within the contiguous US)
- Call Waiting
- Caller ID
- Call Forwarding

For members needing dedicated fax lines, an additional line can be added for \$14.95 per month.

Businesses needing multiple extensions or services can contact MVEC for a customized telephone service solution. The benefits of VoIP with telephone service from MVlink, members can generally continue using their existing telephone and phone number to make and receive calls. Users will find the clearest connections when plugged directly into the router versus an old copper-wired telephone jack. VoIP is easy to use, provides a clear connection, can be set up in minutes and offers many features such as voicemail to email, call waiting and caller identification. With MVlink's telephone service, members can call anyone in the world provided there is an internet connection for all parties. MVlink allows unlimited calls, making it easier, faster and less expensive to stay in touch.

If you no longer want or have a landline and cellular service isn't quite fitting the bill or maybe the kids are home for summer break and you want to make it easy for them to reach you or dial emergency services, consider MVlink's VoIP phone service. Visit www.mvec.coop/telephone-service or contact our friendly fiber representatives (800-927-6068 or fiber@mvec.com) today to learn more.

**WE'VE GOT YOUR NUMBER....
BUT DO WE HAVE YOUR EMAIL?**

XXXXXXXXXX@XXXX.XXXXX 

Does MVlink have all of your contact information? Our Fiber CSRs recently mentioned there are several MVlink members who do not have email addresses on file with us. Please consider providing your email address so that we can contact you with important information. Without your email address, it is difficult for MVlink to provide you with outage notifications, planned maintenance notifications or payment confirmations. If MVlink doesn't have your email address, you may be missing important information from us! Reach out to fiber@mvec.com to ensure we have your current email address.

We will not bombard you with emails, nor will we share your email address with third parties.

