MVlink Network Management Policy

Introduction
MVlink is committed to delivering high-quality internet access to our customers while maintaining the integrity, security, and efficiency of our network. This policy outlines our practices for managing the network, ensuring a reliable service for all users.

Network Management Practices
- **No Blocking or Throttling**: MVlink does not block, throttle, or inhibit access to lawful content, applications, or services.
- **Device Attachments**: Customers are free to connect their own devices to the network, provided they do not harm the network or impair service quality.
- **Security Measures**: To protect our network and customers, MVlink employs various security practices, including limiting certain types of traffic to prevent Denial of Service (DoS) attacks and blocking harmful content.
- **Congestion Management**: MVlink continuously monitors network traffic and may implement measures to manage congestion, ensuring a consistent experience across the network. We do not target specific users or applications, focusing instead on maintaining overall network performance.
- **Content Neutrality**: MVlink does not discriminate against lawful online content or applications. However, we may take measures to protect users from harmful content such as spam and phishing.

Performance Characteristics
- **Service Technologies**: MVlink offers internet access through a variety of technologies, including fiber and coaxial connections. Performance may vary based on the technology used and location.
- **Advertised vs. Actual Speeds**: MVlink advertises speeds on an "up to" basis, as actual speeds may vary due to factors such as device performance, network congestion, and the quality of the connections involved.
- **Latency**: MVlink aims to provide low latency suitable for real-time applications like voice and video streaming.

Commercial Terms
- **Pricing and Packages**: MVlink offers a range of internet packages tailored to different needs. Details on pricing, speed tiers, and any usage-based fees can be found on our website.
- **Privacy Policy**: MVlink respects user privacy and does not monitor the content of internet traffic except as required for network management and legal compliance.
- **Customer Support and Redress Options**: For any questions or concerns regarding our network management practices or services, customers can contact our support team by phone or email. Details on how to file complaints with regulatory bodies are also available.

Conclusion
MVlink is dedicated to providing an open and secure internet experience for all users. Our network management practices are designed to ensure fair access while maintaining the overall performance and security of the network.